

Safer Waverley Partnership (SWP) Quarter One Update 2013/14

This report contains headline information on progress and successes in quarter one for 2013 to 2014. It also contains any issues or barriers where appropriate.

1. Tackling Crime

- Reduce Domestic and Non Domestic burglaries.
- Reduce Violence with injury, particularly around the town centres of Farnham and Godalming.
- Reduce Vehicle Crime.
- Ensure the 'Prevent' Agenda (a strategy to stop people becoming terrorists or supporting extremism) is integrated into Partnership work.
- Ensure Domestic Abuse remains a priority by:
 - Monitoring levels of Domestic Abuse reported to the Police and how this relates to referrals to outreach services.
 - Raise awareness of domestic abuse, how to report it and how to get support.
 - Implementing the action plan arising from Waverley's 2012 Domestic Homicide Review (DHR).

Crime:

Crime figures for Waverley borough are set out in Annex A. Overall crime in this first quarter is up by 9.3%. This represents an increase of 82 crimes, from 878, in the same period last year to 960 this year (April to June 2013). This comes following a significant reduction in crime during the period April 2012 to March 2013 of 16.1%. This saw some of the lowest levels of crime Waverley has seen for some time.

These latest figures are more in line with our average crime levels. The crime type that has seen the most significant increase is Violent Crime. In comparison with other Boroughs, Waverley's crime levels remain low and there has been no change in police numbers or deployments during this period.

During this quarter Waverley has seen reductions in criminal damage (down by 8.7% or from 161 to 147 offences), drug offences (down by 2.1% or 48 to 47 offences),

fraud and forgery (down by 89.5% or 19 to 2 offences), and serious sexual offences/ other sexual offences (down by 40% and 50%, or 10 to 6 offences and 2 to 1 offences)

Domestic burglary is currently up by 36.4%, however it should be noted this is only a rise of 12 offences from 33 in the same period the previous year to 45 in the current financial year to date (FYTD). The most affected locality is Farnham.

Non-domestic burglary (eg sheds, garages etc) has also seen an increase during the first quarter of this year by 14 offences (113 offences last year to 127 offences this year or 12.4% increase). This has historically always been an issue for Waverley borough; there is no pattern to the offences, other than the majority take place overnight, and no particular hot spot area. There are a number of proactive operations that take place each month involving neighbouring boroughs and forces to tackle this issue. Given the geographical size of Waverley and the random offending pattern this is an area that still remains a challenge to impact on.

Vehicle crime is currently up by 6.2% from 81 to 86 offences. This represents a small increase of only 5 offences and compares favourable to other Surrey boroughs. Of note one isolated incident that occurred in the Godalming area at the beginning of the period, did impact on these numbers in which 15 vehicles overnight had petrol stolen from their tanks.

Violence with and without injury are both up by 35.7% and 38% respectively. This is an increase of 15 and 38 offences, from 42 offences of violence with injury to 57 offences and from 100 offences of violence without injury to 138 offences. The areas that have seen the most significant increases are in the town centres of Godalming and Farnham. A large percentage of these are often alcohol related. To address this, Neighbourhood Specialist Officers (NSO's) have moved to a new shift pattern that incorporates more late turn working and have dedicated town centre patrols. Licence premises are monitored as part of the Joint Action Group (JAG) process and we operate a Red, Amber, Green (RAG) status for each one. If a premises is raised as a risk we will task the covert alcohol enforcement team to visit the premises to gather evidence of any offences or breach of licence conditions

Domestic Abuse:

Police recorded Domestic Violence has increased by 37.1% in Waverley from 35 offences during the period last year to 48 this year representing an increase of 13 offences. Whilst an increase in crime generally is not seen favourably, in the case of Domestic Violence an increase can be seen to indicate success in getting victims to report offences to the Police and seek help.

During this first quarter representatives from the Partnership's Co-ordination Group (COG) held a joint meeting with Safer Guildford representatives to discuss levels of domestic abuse and how the two Partnerships could work closer together to promote awareness and maintain and enhance services for victims across Waverley and Guildford.

The Community Safety Officer and Local Committee and Partnership Officer from both Waverley and Guildford attended the latest West Surrey Domestic Abuse Forum meeting on 27th June 2013. The Forum provides a valuable opportunity for Domestic Abuse professionals to meet and share information about service delivery and opportunities for improved working. It was agreed at this meeting that a further meeting would be arranged at the end of July with the Manager from the West Surrey Outreach Service (Chapter 1) to discuss how both Partnerships can work closer together to support the work of the Outreach Service and how they can support the Partnership's priorities around ongoing awareness raising.

It is hoped that this reinvigorated working with Safer Guildford and Chapter 1 will result in better information sharing in future. It is hoped that the Quarter 2 Report will contain numbers of referrals from Waverley to the Outreach Service as well and some more qualitative information about referrals and outcomes.

Domestic Homicide Review:

Please refer to the DHR Report submitted to the Strategy Group for the 17 July 2013 meeting.

'Prevent' Agenda:

The Community Safety Officer has met with the Surrey Police Community Engagement Officer on a regular basis to establish how the SWP may best support the Prevent Agenda. Details of the proposal are outlined in the Prevent Report submitted to the Strategy Group for the 17 July 2013 meeting.

The Community Engagement Officer has been in contact with Schools Networks Officer to seek meetings with those schools who have not yet received presentations. The Schools Networks Officer has advised that the schools would prefer to receive contact in the autumn term. Details of dates for presentations at the University of Creative Arts (Farnham) are awaited.

2. Building Confidence in Our Communities

- Empower local communities to take responsibility for preventing crime by providing timely crime prevention advice and aids to assist in crime prevention.
- Enrich residents understanding of community safety.
- Ensure vulnerable residents are provided with safety advice.

Crime Prevention:

The Crime Prevention and Design Advisor for Waverley has arranged six crime prevention displays in Waverley this quarter. There were two at Secrett's Garden Centre, Milford. One each at Brook Garden Centre, Frensham Garden Centre, Squires Garden Centre and Frensham Little Pond.

The Crime Prevention Panel recently made up 1000 leaflets to provide advice about crime prevention to the elderly. Half of these have been distributed to organisations working with the elderly.

Property marking packs containing UV marker pens, and saddle covers to raise awareness of a bike being property marked, have been given out in Godalming and Farnham areas in response to a rise in cycle crime.

Key rings advertising the care needed to hide keys overnight, clutch-head screws for number plates and etching kits for catalytic converters have been given away in areas that have seen a rise in these crimes.

Alarmed padlocks, leaflets and marker pens have been distributed at the displays in the garden centres and given to victims of shed crimes and their neighbours.

A large proportion of these shed breaks are in allotments, therefore a poster has been developed and has been given to the allotment holders to display. These crimes have fallen since this action was taken.

Students at Farnham University of Creative Arts have been given approximately 100 marker pens to mark their mobiles and laptops.

Advice to residents:

During this quarter the summer edition of Making Waves magazine was sent out to residents. The magazine contained advice on how residents can report crime anonymously to Crimestoppers if they do not wish to report it directly to the Police. The Community Safety Officer also requested an article be included on heath land fires, but unfortunately this was not included in this edition.

Eagle Radio Campaigns:

Between the 25 March and 7 April 2013 the West Surrey Eagle Radio Project Group aired two radio adverts aimed at promoting awareness of anti-social behaviour (ASB) and what residents can do about it. One advert was aimed at noisy/ nuisance neighbours and the other at litter and broken glass in parks. Both adverts signposted listeners to Borough Council websites for more information. The campaign received 46 airtime slots and 123,000 people heard the commercial on the radio.

During this quarter four new radio adverts have been developed by the Community Safety Officer and the group. There are two new ASB related adverts aimed at inconsiderate parking (1. Dispelling the myth that the Police deal with cars parked on double yellow lines, 2. Aimed at encouraging people to park considerately) and two aimed at fire safety (1. BBQ safety around open spaces 2. Young people and accidental/deliberate fire setting). These campaigns will be aired over the summer, using funds received from the Community & Public Safety Board for ASB work.

Community Payback:

The Community Safety Officer has worked with the Community Payback Co-ordinator at Surrey and Sussex Probation Trust to create a poster to promote awareness amongst community groups in Waverley of the Community Payback scheme. Community Payback is a sentence available to the courts, and was known as Community Service. Offenders carry out work in the community to make amends for their offending. Work is carried out by groups of offenders under the supervision a Probation member of staff.

Work carried out by offenders is varied, but examples include painting and decorating of community buildings such as schools, community centres and sports clubs. clearing grounds, mending paths and building walls and fences. The poster will be distributed throughout July 2013 to community and voluntary groups registered with Surrey Community Action, schools, sports clubs, Town and Parish Councils, and local halls. The aim is to raise awareness of the scheme and the labour available from offenders to carry out work to improve community facilities.

Fire safety advice:

There were 98 Home Fire Safety Visits (HFSV) in Waverley for the first quarter April - June 2013 of which 83 were deemed 'At Risk' homes. This equates to 84.6 % of all home fire safety visits. (The figures include a mini campaign in the Farncombe area held in June of which 36 homes were visited & 31 deemed 'At Risk'.)

3. Anti-social Behaviour and Promoting Acceptable Behaviour

- Maintain low levels of anti-social behaviour reported to the Police.
- Reduce rowdy and inconsiderate behaviour, so that it is in line with the overall reduction of ASB in Waverley.
- Address the anti-social behaviour of individuals and families through the Community Incident Action Group (CIAG) and Family Support Team.
- Address anti-social behaviour including inconsiderate behaviour at problem locations using the JAG process.
 - Investigate and consider the profile of ASB in Waverley to ensure that persistent patterns of ASB are acted upon.
- Reduce road casualties in Waverley by supporting the work of the CRAG group.
- Support the local delivery of the Surrey Alcohol Strategy.
- Support local Public Health objectives which relate to behaviour change.

Anti-Social Behaviour (ASB) in Waverley is currently down by 21.8%, from 1,020 offences April-June 2012 to 798 for the same period this year, see Annex B. This compares very favourably with the rest of Surrey and exceeds the force reduction of ASB which currently stands at 15.5% reduction.

ASB is also down in all Waverley policing neighbourhoods apart from Shottermill, Critchmere, Hindhead, Beacon Hill, Churt & Weyhill, which has seen a 2.9% increase in this first quarter. Although this is an increase it should be noted that this rise represents an increase of 2 offences from 68 to 70 offences compared with the same period last year. The local officer in this area is extremely proactive and has recently been dealing with a particular family who are having a disproportionate effect on the local community as a result of their ASB. Part of this process involves gathering evidence from the local community and encouraging them to report

incidents of ASB. As a result of an increase in intelligence from the local community we were able to execute several successful drugs search warrants. Police have also worked closely with Waverley Borough Council housing who are now in the process of evicting the family.

Waverley Family Support Team:

The Waverley Family Support Team (WFST) consists of a Manager, three Family Co-ordinators, and a Team Administrative Co-ordinator.

The Family Co-ordinators are currently working with fifteen families; each practitioner holds five cases at any one time. In addition to these families, a further thirteen cases are awaiting allocation to a Family Co-ordinator, having been approved by the Panel. The majority of these families have come from the initial list provided by Surrey County Council. The families are not yet aware that they will be approached by the WFST, therefore avoiding concerns regarding delay. When the Family Co-ordinators have the capacity to take on a new family, they will be 'introduced' by a professional already supporting the family, for example the Home School Link Worker. This person is usually the original referrer to the WFST.

The Team support families with multiple complex needs. In addition to meeting the national government criteria i.e. anti-social behaviour, poor educational engagement and claiming out-of-work benefits, the Waverley families also meet many of the discretionary criteria, namely concerns arising out of domestic violence, mental health, drug and alcohol abuse, poverty, debt and housing related issues. Despite the affluence within the Waverley Borough area, these families are particularly isolated and disadvantaged due to the rural nature of the community, as adequate transport is a major issue.

Each Family Co-ordinator is undertaking a NVQ in Working with Families level 4. The course started in May 2013 and is due to be completed in November 2013. The Family Co-ordinators initially attended tutor taught sessions in May and June 2013 and are now completing individual home study, assignments and case observations. As a supplement to this qualification they have received Family System training, developing their knowledge of Family theory and practical support tools. In addition, they have undergone Safeguarding training.

Community Incident Action Group (CIAG):

During this quarter CIAG's in Waverley have moved from meeting every 4 weeks to every 6 weeks in line with the Waverley JAG Tactical Group, which now also considers the current nominations for CIAG as part of its role. There is currently only

one CIAG nomination in Waverley. This individual is currently classed as a Prolific Priority Offender and is managed by Surrey Police Integrated Offender Management Unit. He is also subject to an ASBO. At this time no other agency intervention is required. CIAG meetings have been placed on hold until such time as a new nomination is received.

Over the past year nominations to the CIAG have dried up, as well as attendance from agencies. The COG discussed reasons for this at their last meeting and it was agreed that a temporary CIAG Review Group be set up to carry out some research via questionnaires to all agencies previously involved with CIAG to establish if there is still a need for a CIAG in Waverley and reasons why agencies are no longer attending or nominating to the CIAG in Waverley. It was agreed this work would be carried out over the summer and a review report submitted to the Strategy Group at its October 2013 meeting.

Tactical Joint Action Group (JAG):

The new style JAG Tactical Group continues to work well since its induction in July 2012. It continues to meet 6 weekly before the Co-ordination Group and all officers agree it is a better use of time.

There are currently two JAG issues which have been adopted by the JAG. These are Frensham Ponds, parking problems, which was nominated to the JAG in June 2012. Since this time a Rural Clearway has been applied for and granted to deal with the problem of cars parking on Bacon Lane and Pond Lane and causing an obstruction to emergency vehicles and access to the area on hot sunny days. The order for the Clearway was made and came into effect on 20 May 2013. On the 25th June 2013 the signs arrived and were installed in the area making the Clearway enforceable.

The Rural Clearway makes it illegal to wait, park or leave a vehicle within the Clearway area and it is enforced by a fixed penalty notice. It is early days but reports from the Local NSO from the weekend of weekend (Sat 29th – Sun 30th June), indicates there were around 30 vehicles parked along the lane, which were issued with warning letters in fixed penalty ticket sleeves in the first instance. A second press release is planned with the aim of educating people about the clearway and where they can and cannot park. A public information leaflet has also been produced to give out to visitors of the ponds. This explains about the Rural Clearway, why it was granted and where they can and cannot park. This issue will remain on the JAG for the remainder of the summer in order for the JAG to monitor the introduction of the Clearway and its impact.

The second JAG issue was nominated to the JAG in May 2013. This related to anti-social parking and anti-social behaviour in Elstead at the Springfield Estate. The JAG agreed to set up a sub group to establish the nature and extend of the problem, and manage action needed to be taken. Data has been gathered and analysed and community consultation work is underway.

Casualty Reduction Action Group (CRAG):

The CRAG has undertaken School Speed Watch at Hale School Farnham (11 & 12 June 2013) and 9 – 11 July 2013 at Busbridge School and St Edmunds Godalming. Other events include Ride It Right at Haslemere Fire Station on 2 June 2013 and the Schools Drama Project at Heath End School Farnham on 18 April 2013.

The Chair of the CRAG is to make a Road User Awareness Days presentation at the Strategy Group Meeting of 17 July 2013.

Addressing Alcohol in Waverley:

On 25th June 2013 21 WBC officers received training on dealing with people with alcohol problems. The training included identifying increasing risk, high risk and dependant drinkers; providing appropriate brief advice; understanding and meeting the needs of older drinkers; understanding drunkenness and managing drunken behaviour. The training was organised by the Community Safety Officer in conjunction with the Substance Misuse lead (Public Health) at SCC. The trainer was from Alcohol Concern. This training will be evaluated in due course.

Further Alcohol training is planned for September 2013 to include Tenancy and Estates Officers (Housing) and it is hoped will be extended to partners.

Developing skills to tackle ASB and improve Community Engagement:

Part of the ASB Funding of £4,927 received from the Community & Public Safety Board is to be utilised for Engaging with Communities and Problem Solving & Partnership Training. These sessions are to be held in August/September and attendees include Waverley Borough Council Housing Tenancy & Estates Team, other Housing staff plus Tenants Panel members, members of the Family Support Team, Officers from the Parks & Landscapes team and Wardens from Housing association staff working within Waverley.

Fire Service projects:

The following projects were carried out during this first quarter by Surrey Fire & Rescue Service (SFRS):

Exercise Bracken, - Two large scale SFRS 'wildfire' training exercises were undertaken on Thursley Common - 29 April 2013 and 21 May 2013.

Ride it Right, - Motorcycle road safety event at Haslemere Fire Station on 2 June 2013.

Firefighter Charity Driving Challenge - SFRS Volunteers attended Dunsfold aerodrome to give Road Safety and Fire Safety advice to people undertaking the Driving Challenge on 30 June 2013.

4. Responding to Change

- Work with the Surrey Community and Public Safety Board to ensure that local crime and disorder issues are represented at a county wide level.
- Work with the new Police and Crime Commissioner (PCC) to deliver the Police and Crime Plan for Surrey at a local level.
- Maximise opportunities to development projects to encourage community safety by bidding for funding where appropriate.
- Work with the new Clinical Commissioning Groups representatives to integrate health and community safety better, including working with the new Health and Wellbeing Partnership for Waverley, as well as Surrey County Council Public Health Team.

Police and Crime Summits:

The Community Safety Officer, Borough Inspector and a Policy Officer from the Police & Crime Commissioners (PCC) held a meeting on 19 June 2013 to have an initial discussion about how and when Waverley would like to carry out its first Police and Crime Summit. It is hoped the new annual summit, introduced by Kevin Hurley (PCC), would replace the current Face the People events carried out by the SWP in recent years.

It was agreed at the meeting that the Policy Officer from the PCCs office would provide the Community Safety Officer with an evaluation of the two summits which have already taken place in Elmbridge and Reigate and Banstead. It was suggested

Waverley holds its Annual Crime Summit in March 2014 and a full report will be prepared by the Community Safety Officer for the Strategy Group in October 2013 with options for Waverley.

The Police and Crime Commissioner Kevin Hurley is due to attend the Strategy Group meeting on 17th July 2013.

Both Clinical Commissioning Groups (CCGs) have been contacted and invited to attend the Strategy Group meeting on 17th July 2013.

Surrey Community and Public Safety Board (C&PSB):

The Surrey Community and Public Safety Board (C&PSB) is currently undertaking review to assess how effective the partnership is and explore its strengths and opportunities to improve. The SWP is contributing to this review and the outcome of the review will be presented to the SWP when available.

Update on Funding:

In 2013/14 the Partnership's total budget is £23.2k of which £15.1k relates to reserves (£4.4k of which was transferred from the Junior Citizen reserve), Surrey CC are contributing £3.2k to the general reserve and the C&PSB has allocated £4.9k for ASB work.

£4.3k of this budget is allocated to projects approved in previous years, £4.9k for ASB work, £2k for Surrey Fire & Rescue Service projects, £1k for the CRAG and the Strategy Group is requested to support the increase of the Supporting Safer Communities Fund to £5k in line with previous years. The remaining sum of £6k includes £3.5k for DHR/Domestic Abuse.

The Strategy Group is requested to note that the COG have allocated from the Supporting Safer Communities Fund £1,000 to Publicity, £250 to the Frensham Common Clearway, £250 contribution to a stand for the Farnham Crime Prevention Panel and £1.1k contribution to Life-size Police Cut-outs.

The ASB funds are to be utilised for additional ASB campaigns and for Engaging with Communities and Problem Solving & Partnership Training as detailed above. The Strategy Group endorsement to this course of action is requested.

A sum of £1.3k remains in the Redundancy provision and the Strategy Group is requested to endorse the transfer of these remaining funds to the general reserve.

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Neighbourhood	Crime type	FYtD 2013-14	FYtD 2012-13	% FYtD change	Jan-13	Feb-13	Mar-13	Total	Apr-13	May-13	Jun-13	Total	# change	% change
WAVERLEY BOROUGH TOTAL	SAC + Violence with injury	190	156	21.8%	75	71	81	227	70	69	51	190	-37	-16.3%
	Serious Acquisitive	133	114	16.7%	58	57	56	171	54	47	32	133	-38	-22.2%
	Criminal damage	147	161	-8.7%	73	61	61	195	51	45	51	147	-48	-24.6%
	Domestic burglary	45	33	36.4%	24	30	20	74	17	18	10	45	-29	-39.2%
	Drug offences	47	48	-2.1%	17	10	10	37	12	14	21	47	10	27.0%
	Fraud and forgery	2	19	-89.5%	3	4	2	9	2	0	0	2	-7	-77.8%
	Non-domestic burglary	127	113	12.4%	44	21	33	98	27	50	50	127	29	29.6%
	Other criminal offences	19	13	46.2%	12	6	6	24	3	4	12	19	-5	-20.8%
	Other sexual offences	1	2	-50.0%	1	0	0	1	0	1	0	1	0	0.0%
	Robbery	2	0	-	1	1	0	2	1	0	1	2	0	0.0%
	Serious sexual	6	10	-40.0%	3	3	3	9	3	2	1	6	-3	-33.3%
	Theft (other than vehicle) & handling stolen goods	270	247	9.3%	67	80	84	231	85	101	84	270	39	16.9%
	Vehicle crime (excluding interference)	86	81	6.2%	33	26	36	95	36	29	21	86	-9	-9.5%
	Vehicle interference and tampering	13	9	44.4%	4	5	3	12	3	4	6	13	1	8.3%
	Violence with injury	57	42	35.7%	17	14	25	56	16	22	19	57	1	1.8%
	Violence without injury	138	100	38.0%	35	46	53	134	41	54	43	138	4	3.0%
	TNOs	960	878	9.3%	334	307	336	977	297	344	319	960	-17	-1.7%

ANNEX 3

Recorded Crime Waverley

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Neighbourhood	FYtD 2013-14	FYtD 2012-13	% FYtD change	Jan-13	Feb-13	Mar-13	Total	Apr-13	May-13	Jun-13	Total	# Change	% Change
Bramley, Shamley Green, Blackheath, Wonersh, Hascombe & Winterfold	35	40	-12.5%	10	12	15	37	17	7	11	35	-2	-5.4%
Cranleigh, Ewhurst & Rowly	53	63	-15.9%	25	19	18	62	15	19	19	53	-9	-14.5%
Dunsfold, Alfold & Ellens Green	11	20	-45.0%	0	4	1	5	3	6	2	11	6	120.0%
Ockford Ridge, Aarons Hill, Busbridge & Godalming Town Centre	75	98	-23.5%	22	31	32	85	32	21	22	75	-10	-11.8%
Farncombe, Binscombe & Charterhouse	106	137	-22.6%	34	20	27	81	45	34	27	106	25	30.9%
Farnham Town Centre	90	103	-12.6%	29	40	32	101	22	27	41	90	-11	-10.9%
Haslemere, Grayswood & Chiddingfold	47	68	-30.9%	17	6	12	35	17	16	14	47	12	34.3%
Milford, Witley, Hambledon & Brook	71	97	-26.8%	39	39	18	96	19	19	33	71	-25	-26.0%
Shottermill, Critchmere, Hindhead, Beacon Hill, Churt & Weyhill	70	68	2.9%	24	19	15	58	26	23	21	70	12	20.7%
Sandy Hill, Upper Hale, Dippenhall & Folly Hill	56	128	-56.3%	28	16	19	63	20	13	23	56	-7	-11.1%
Tilford, Elstead, Thursley, Frensham, Peper Harow & Dorking	42	51	-17.6%	14	7	9	30	10	16	16	42	12	40.0%
Weybourne, Badshot Lea & Moor Park	57	59	-3.4%	18	10	20	48	12	21	24	57	9	18.8%
Wrecclesham, Rowledge & The Bourne	85	88	-3.4%	29	26	23	78	25	32	28	85	7	9.0%

ANNEX 3

Borough total	798	1020	-21.8%	289	249	241	779	263	254	281	798	19	2.4%
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Incidents closed as Anti-Social Behaviour, Waverley

ITEM 9